

DONALA WATER & SANITATION DISTRICT

(719) 488-3603

www.donalawater.org

OCTOBER 2018

NOTICE OF MEETING (S) BUDGET TO BE REVIEWED

To the Donala Water and Sanitation District Board of Directors, the residents, and property owners within the District and others who may be concerned:

Notice is hereby given that a meeting has been scheduled for October 18, 2018 at 1:30 p.m. of the Donala Water and Sanitation District Board of Directors. The meeting will be held at the Donala District Office located at 15850 Holbein Drive, in the Gleneagle Subdivision, El Paso County, Colorado.

At this regularly scheduled meeting, the Board will discuss the proposed budget for 2019 (including the 2019 Availability of Service Fees, Tap fees and Water and Sewer Rates). Copies of the proposed budget will be available at the District Offices, on October 15th.

Notice is further given, that a meeting has been scheduled for December 6th, 2018 at 1:30 p.m. to be held at 15850 Holbein Drive. At the December meeting, the budgets will be ratified, the Water and Sewer Rates set, the Tap Fees set, and the 2019 Availability of Service rates set; **but the October meeting is the time to offer your comments and observations.**

COLD WEATHER IS COMING!!!

That means you need to monitor the temperature and be ready to winterize your sprinkler system. If you're like me, you'll end up draining it and refilling it several times through the fall. The rule of thumb that I use is 30^oF at night, I drain my system and bring in any hoses I have outside. I also recommend changing the time of day (or night) your system waters. You probably had it running at night or early morning to abide by the summer rationing policy. In the colder times of year, it is probably best to wait until the sun comes up in the morning so as not to "grow" artificial frost on your plants and grass. Remember that a forecast of 30^oF in the city usually means 4-5 degrees less here in the District. However, your system is normally 4 inches underground and will not necessarily freeze at 25-30 degrees of outside air temperature.

When you finally shut the system down for the winter, consider blowing it out with an air compressor. That involves installing a fitting that air can be hooked up to, but if you have problems each spring with a frozen/leaking system, it might be worth it. The problem is that water does not drain from some of your low, flat spots, and it freezes during the winter. Next spring, if you don't wait long enough for it all to thaw, you'll spring a leak at the frozen spot. An air compressor will blow it all dry and keep the leaks down. For those commercial and irrigation accounts with backflow protection devices, don't forget to drain and winterize them as well.

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DONALA STILL OFFERS REBATES FOR WATER EFFICIENT FIXTURES

We'd like to remind our customers that we still offer limited rebates for replacement of shower heads, irrigation controllers, rain sensors, dishwashers, clothes washers and toilets. Here is the breakdown of what we can offer those pursuing a more water efficient home.

- Showerhead:** (3 per residence) \$10, must be a maximum rated of 2.5 gallons per minute.
- Irrigation Controller:** (1 per residence) \$35 for the purchase and installation of an irrigation controller that sets for multiple days and time limits for watering.
- Rain Sensor:** (1 per residence) \$25 for purchase an installation of a rain sensor.
- Dishwasher:** (1 per residence) \$45 for an Energy Star rated dishwasher.
- Toilet:** (3 per residence) \$50 for a high efficiency toilet that is to use no more than 1.6 gallons per flush.
- Washing Machine:** (1 per customer) \$100 for an Energy Star rated washing machine.

If you purchase any of the eligible items, you must apply for a rebate within 90 days of the purchase. You can go on our website and download the rebate form. Once completed you will need to come to the office with the form, and a receipt for the item purchased. We will then credit your account with the appropriate amount of the rebate. To obtain the forms, or to review the conditions, please go to our website, www.donalawater.org, click on the Customer Assistance menu and scroll down to Rebates. If you need any additional assistance, give us a call. 488-3603.

DIFFICULTY PAYING YOUR BILL?

There are times when circumstances get to the point where making your payment for your water and wastewater bill causes hard choices to be made within your budget. We understand, and we can work with you to clear the outstanding amount by establishing a payment agreement. We typically can setup a three-month time line for you to get caught back up again, as long as you maintain the agreed upon time line. If you believe you need some extra time, contact our Billing Department, at 488-3603, and they will assist you with setting up a payment plan.

TOPICS FOR FUTURE NEWSLETTERS

If you have ideas for future newsletter articles or have questions that we can help answer in the newsletter, please let us know. I try and keep the articles topical and of general interest to our customers. Ideas may be sent to billing@donalawater.com.

Your General Manager,




